



Alameda County Veterans Affairs Commission

Monday, July 20, 2026, 10:00 A.M. to 12:00 P.M.

The Alameda County Veterans Affairs Commission (VAC) advises and assists the Board of Supervisors on matters affecting Veterans and their families, with a focus on ensuring access to essential services such as Veterans' benefits, housing, food, shelter, transportation, and employment. The Commission works to identify and address the evolving needs of the Veteran community, promote and support observance of key military and Veterans' commemorative days, and strengthen coordination of services across Alameda County. The Commission is committed to advancing the well-being of Veterans by reviewing the status of benefits, conducting research and analysis on Veteran-related issues, and providing informed recommendations to the Board of Supervisors regarding programs, policies, and services that support those who have served.

In Person Attendance Location

County Veterans Service Office
[22225 Foothill Blvd – Freedom Hall Conference Room](#)
[Hayward CA, 94541](#)

Virtual Attendance via Microsoft Teams Video Conference Call

[**Join the meeting now**](#)

Meeting ID: 229 287 028 518 953
Passcode: 3FV2ib38

Dial-In-Option

Phone: (888) 715-8170
Meeting ID: 735 064 266#
Passcode: 3FV2ib38

Instructions for joining the Meeting Using Microsoft Teams

1. Select the “**Join the meeting now**” link above.

You will then see these options:

- Join on the web using your internet browser.
- Download the Microsoft Teams app and join from the app.
- Enter your name and join as a guest, if guest access is available.

If you already use Microsoft Teams:

- Sign in to your Microsoft Teams account to use features such as chat and the participant list.
- You may join the meeting right away or wait in the virtual lobby until the meeting host admits you.

Welcome to the Alameda County Veterans Affairs Commission

Members of the public may provide comments after each agenda item and during the open public comment period for items not on the agenda.

Guidelines for addressing the Commission

When you speak, please follow these guidelines:

- State your full name for the record before you begin speaking.
- For items not on the agenda, wait for the Chair to open the public comment period during the Regular Calendar.
- Comments must relate to matters within the Commission’s authority.
- The Chair will set and enforce time limits for each speaker.

Public Participation

Public participation at Commission meetings is encouraged. Individual public comments per agenda item shall be no more than two minutes.

Meeting Agenda

1. Call to Order

Time: 10:00 AM - 10:05 AM

Presenter: Chair

Purpose: Information

- Roll Call and Establishment of Quorum
- Review and Approval of June 15, 2026, General Meeting Minutes

2. Salute Colors-in-Place

Time: 10:05 AM - 10:06 AM

Presenter: Chair

Purpose: Information

3. Pledge of Allegiance

Time: 10:06 AM – 10:07 AM

Purpose: Information

4. Moment of Silence

Time: 10:07 AM – 10:08 AM

Purpose: Information

- In honor of POW/MIA Service Members
- Veterans lost by suicide

5. Public Comment

Time: 10:08 AM – 10:13 AM

Purpose: Information

6. Brown Act Training and Presentation

Time: 10:25 AM – 11:10 AM

Presenter: Shanna Connor, Deputy County Counsel

Purpose: Information

- Brown Act Requirements
- Commissioner Roles and Responsibilities
- Public Meeting Requirements
- Questions and Answers

7. Staff Update

Time: 10:13 AM – 10:25 AM

Presenter: Staff

Purpose: Information

- Adult & Aging Services Updates
- County Veterans Service Office Updates
- General Announcements

8. Subcommittee Reports

Time: 11:10 AM – 11:45 AM

Presenter: Commissioners

Purpose: Information

- Outreach Subcommittee (Farmer) – 10 minutes
 - Stand Down 2026 After- Action Report
- PAL Legislation Subcommittee (Phair) – 5 minutes
- Ceremonial Awards Subcommittee (Farmer) – 5 minutes
 - Commemorative Coin Design Update
 - Memorial Bench Projects
- Commemorative Veterans Program (Farmer) – 5 minutes
 - Veterans Banner Project
 - Recognition Program Updates
- Veteran Observance Days Subcommittee (Farmer / Brunner/ Yohannes / Williamson) – 5 minutes
 - Women Veterans Recognition Day Follow-Up
- Veteran Memorial Buildings Subcommittee (Farmer / Brunner) – 5 minutes
 - Oakland Veterans Memorial Building Update

9. New Business / Announcements

Time: 11:45 AM – 11:55 PM

Presenter: Commissioners

Purpose: Information

- Commission Budget Discussion
- Future Finance Training Discussion
- Special Events and Announcements

10. Agenda Building

Time: 11:55 AM – 12:00 PM

Presenter: Commissioners

Purpose: Information

- Items for Future Agendas

11. Adjournment

Time: 12:00 PM

Presenter: Chair

Alameda County CVSO | Q2 2026 Report

Alameda County Veterans Service Office (CVSO)

Quarterly Performance Report

April 1, 2026, through June 30, 2026 (Q2 2026)

1. Contact Activity

County	In-Person	Phone / Email	Mail	Virtual Office	Outreach	Total
Alameda County CVSO	474	1,487	8	213	30	2,212

2. Claims Filed

Category	Count
New Claims Filed	504

3. Financial Awards

Award Category	Amount
New Awards	\$339,468.55
Average New Award	\$7,072.26

4. Quarter-over-Quarter Analysis (Q1 vs. Q2 2026)

Metric	Q1 2026	Q2 2026	Change	% Change
Total Contacts	2,040	2,212	+172	+8.4%
In-Person Contacts	455	474	+19	+4.2%
Phone / Email Contacts	1,351	1,487	+136	+10.1%
Mail	0	8	+8	—
Virtual Office	234	213	-21	-9.0%
New Claims Filed	406	504	+98	+24.1%
New Awards (\$)	\$241,119.42	\$339,468.55	+\$98,349.13	+40.8%
Average Award	\$3,709.53	\$7,072.26	+\$3,362.73	+90.6%

Highlights

Total contact volume grew 8.4% quarter-over-quarter, reaching 2,212 contacts, driven primarily by a 10.1% increase in phone/email contacts and a rise in in-person visits.