

State Auditor Assessment Status


#	Recommendation	Status
6	Shadowing opportunities for new workers	Fully Implemented
7	Improve documentation (court reports, contact notes, service dates)	Fully Implemented
9	Relative identification process	Fully Implemented
13	Training accountability system (quarterly reports, 20-hr CE)	Fully Implemented

#	Recommendation	Status
1	Timely initiation and closure of ER referrals	Pending
2	Strategies for barriers to case initiation and closure	Pending
3	Timely investigations of child abuse/neglect referrals	Pending
4	Survey staff on retention/recruitment impediments; action plan	Pending
5	Hire more bachelor's-level CWW-I into ER unit	Pending
7	Improve documentation (court reports, contact notes, service dates)	Pending
8	Improve MOUs with interagency partners	Pending
10	Update system improvement plan re: relatives/siblings; family finding	Pending
14	Hold staff accountable for training hours / progressive discipline	Pending
15	Add timeliness measures to all contracts (results-based accounting)	Pending


#	Recommendation	Status
11	Policies for transitional shelter care	Pending, Department did not substantiate its claim of full implementation*
12	Quarterly evaluation of transitional shelter performance	Pending

 **Fully Implemented:**
4 of 15 (27%)

• Recs: 6, 7, 9, 13

 **Pending:**
9 of 15 (60%)

• Recs: 1, 2, 3, 4, 5, 8, 10, 14, 15

 **Pending*:**
2 of 15 (13%)

• Rec 11 & 12 — awaiting facility reopening